

Dear Valued Patient,

We hope that this letter finds you and your family healthy. Our beloved community has been through a lot over these past months, and all of us at Sunrise Periodontics & Implant Dentistry are looking forward to seeing you and caring for you.

As we make plans to reopen, we are vigilantly monitoring the recommendations of the Centers for Disease Control and Prevention (CDC), the American Dental Association (ADA), and the Occupational Safety and Health Administration (OSHA). We are confident that our increased protocols go above and beyond those recommendations to keep you safe.

You will see some changes when you next visit the office.

- **Plexiglass partitions** are installed at both our front desk and checkout desk to reduce your contact with our staff, who will wear level 3 masks and gloves.
- **Personal protective equipment (PPE)** has always included the use of gloves, level 3 masks, and protective gowns for every provider. In addition, we have added face shields, goggles, head coverings, and N95 masks.
- **Disinfection** is achieved throughout the day with premium products like CaviWipes. This is a broad spectrum disinfectant that is extremely effective against viruses, bacteria, and fungi. We will regularly disinfect bathrooms, doors, and handles. There will be increased disinfection protocols in our treatment rooms as well.
- **Air filtration and purification systems** have been installed in each treatment room, the reception area, and staff areas. The True HEPA H13 medical grade filters in each unit will constantly remove airborne contaminants, germs and viruses, capturing 99.9% of particles down to 0.1 microns.
- **High volume evacuation (HVE)** suction devices help remove over 90% of aerosols created during dental procedures, providing additional air purification.
- **Additional precautions** include:
 - 1) Doctors and staff are screened for fever and Coronavirus symptoms several times per day.
 - 2) Telephone check-in; please call us when you arrive in our parking lot.
 - 3) Hand sanitizer will be provided upon arrival.
 - 4) All patients and visitors will receive a Coronavirus screening and temperature check using a non-contact thermometer.
 - 5) Unless there is an expressed need, only scheduled patients will be permitted in the treatment room and common areas.
 - 6) In the treatment room you will be asked to wash your hands for 20 seconds and rinse with Peroxyl, an anti-viral rinse.
 - 7) We will wash our hands in front of you.
 - 8) We will then proceed with treatment, as always.

One thing that will never change is our dedication to you. Our goal in the delivery of your dental care is to exceed recommendations and meet your every expectation.

Thank you for your support and for your patience as we create the safest environment for your care. Please let us know how we can help you.

Sincerely,

Dr. Ryan Price & the Sunrise Periodontics Team